



QP CODE: 24803703



24803703

Reg No : .....

Name : .....

**M.B.A. DEGREE EXAMINATION, JUNE 2024**

**Second Semester**

Faculty of Management Science

MASTER OF BUSINESS ADMINISTRATION

**Core - MB010204 - OPERATIONS MANAGEMENT**

2019 Admission Onwards

35E29E32

Time: 3 Hours

Maximum Marks: 60

**Part A**

*Answer any **five** questions. Each question carries **2** marks.*

1. What are the basic functions of an organization?
2. What is Capacity cushion?
3. Mention any four types of Layout.
4. What do you mean by vendor retention?
5. Define the two kinds of reports in MIS.
6. Describe the two main pillars of the Toyota Production System.
7. Define Preventive maintenance.

(5×2 = 10 Marks)

**Part B**

*Answer any **five** questions. Each question carries **6** marks.*

8. Explain the 3 levels of competitive weapons?
9. Differentiate between product and process layout.
10. Explain the functions MRP I?
11. Explain briefly the characteristics of Production Planning and Control.
12. Differentiate between predictive and preventive maintenance.
13. What is SCM? Explain push and pull view.





14. Organisations find it difficult to successfully transform a traditional organization into a lean organization. What are the organizational challenges?

(5×6 = 30 Marks)

**Part C**

*Answer any **two** questions. Each question carries **10** marks.*

*Question number 17 is compulsory .*

15. Explain the six elements of operations strategy.
16. How can lean principles be incorporated in supply chain? Also identify how the vendors can be made lean.

**Compulsory Question**

17. Continuous improvement leads to better performance. Elaborate the steps to create continuous improvement process.

(2×10 = 20 Marks)

