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MCA DEGREE EXAMINATIONS, DECEMBER 2023

Third Semester

Master of Computer Application

Elective - MCA303ET2 - ENTERPRISE RESOURCE PLANNING

2020 Admission Onwards

AFA3C21A

Time: 3 Hours   Maximum: 75 Marks

Part A

*Answer any **ten** questions*

*Each question carries **3** marks*

1.   What is MRP II?

2.   How do ERP systems help in error reduction and improve data accuracy?

3.   What is on-time shipment and how does ERP system help to ship goods on time?

4.   What are the subsystems of Plant Maintainance module?

5.   What are the different critical marketing process supported by Marketing module?

6.   Define the term data warehouse.

7.   How the lack of Top Management support affects ERP impelementation?

8.   What are the resources required for ERP implementation?

9.   What are the reasons for Employee Resistance?

10.   What are the main Data Migration issues?

11.   Briefly explain the features of an ERP for telecom industry.

12.   What are the advantages and disadvantages of EAI?

(10×3=30 marks)

Part B

*Answer **all** questions*

*Each question carries **9** marks*

13. a) Explain the history of ERP in detail

    OR

    b) Explain the steps for managing risks on ERP Projects

14. a) Explain the objectives and subsytems of Material management module

    OR

    b) Discuss about Business analytics and explain the diffrence from Business intelligence?

15. a) Discuss the reasons for the failure of ERP implementation.

    OR

    b) Give an account of SaaS.

16. a) Discuss the various methods of dealing with Employee resistance.

    OR

    b) What is a Training Strategy and why it is Important?

17. a) Explain any 2 ERP case studies ?

    OR

    b) What is EAI and what are its Implementation pitfalls?

(5×9=45 marks)