

**E 2912**

(Pages : 2)

Reg. No.....

Name.....

**B.A./B.Sc. DEGREE (C.B.C.S.S.) EXAMINATION, APRIL 2022**

**Fifth Semester**

**B.Sc. Psychology**

**Core Course—FOUNDATIONS OF ORGANIZATIONAL BEHAVIOUR**

(2013 to 2016 Admissions)

Time : Three Hours

Maximum Marks : 80

**Part A**

*Answer all questions in a sentence or two.  
Each question carries 1 mark.*

- |                         |                         |
|-------------------------|-------------------------|
| 1. Group think.         | 2. Absenteeism.         |
| 3. Brain storming.      | 4. Group norms.         |
| 5. Job rotation.        | 6. Job enlargement.     |
| 7. Work teams.          | 8. Globalisation.       |
| 9. Communication audit. | 10. Self actualisation. |

(10 × 1 = 10)

**Part B**

*Write short notes on any eight questions.  
Each question carries 2 marks.*

- |                                       |                            |
|---------------------------------------|----------------------------|
| 11. Charismatic leader.               | 12. Managerial grid.       |
| 13. Formal and informal organisation. | 14. Collective bargaining. |
| 15. Group cohesiveness.               | 16. Membership group.      |
| 17. Characteristics of a leader.      | 18. Human relations model. |
| 19. Managerial roles.                 | 20. Equity theory.         |
| 21. Bureaucratic model.               | 22. Attribution theory.    |

(8 × 2 = 16)

**Part C**

*Write short essays on any six questions.  
Each question carries 4 marks.*

23. Functions of a manager.
24. Related fields of Organisational Behaviour.

**Turn over**

25. Brief history of Organisational Behaviour.
26. Hawthorn studies.
27. Centralisation and decentralisation.
28. Modern Organisational theory.
29. Self determination theory.
30. Types of leadership.
31. Barriers to effective communication.

(6 × 4 = 24)

#### **Part D**

*Write essays on any two questions.  
Each question carries 15 marks.*

32. Make a comparison of Hierarchy theory of needs and ERG theory.
33. Define leadership. Discuss different theories of leadership.
34. What are the different forms of communication in organisations?
35. Discuss the process theories of motivation.

(2 × 15 = 30)