

**QP CODE:**

**Reg No. :**

**Name :**

**B. L. I. Sc. DEGREE (C.S.S.) EXAMINATION**

**First Semester**

**BLIS1 E03 - KNOWLEDGE MANAGEMENT**

(2024 Admission Onwards)

**Time: 3 Hours**

**Max. Weight: 30**

**Part A (Short Answer Questions)**

*Answer any **eight** questions in half a page*

*Weight 1 each*

1. Define knowledge. What distinguishes knowledge from belief?
2. What is the primary goal of knowledge management?
3. Define subjective knowledge.
4. What are "knowledge networks"?
5. Briefly explain how tacit knowledge can be converted to explicit knowledge.
6. What is meant by the dynamic nature of knowledge?
7. Describe contextually specific knowledge.
8. Name two common tools used for data visualization.
9. What is the purpose of knowledge testing in KM?
10. Identify two characteristics of knowledge-intensive tasks.

[8 x 1 = 8 weightage]

**Part B (Short Essay Questions)**

*Answer any **six** questions on one page*

*Weight 2 each*

11. Differentiate tacit and explicit knowledge with examples.
12. Explain the tools and techniques of knowledge management.
13. Discuss the importance of knowledge management in crisis situations, using real-world examples.
14. Describe the main differences between procedural and declarative knowledge.
15. Describe how technically specific knowledge can impact workplace productivity.
16. Describe the procedure of creating a knowledge base.

17. Analyze the impact of knowledge markets on learning and community engagement in public libraries.
18. How do expert systems differ from general knowledge-based systems?

[6 x 2 = 12 weightages]

**Part C (Essay Questions)**

*Answer any **two** questions on three pages  
Weight 5 each*

19. What are the various tools and techniques employed in knowledge management, and how do they facilitate effective information sharing and utilisation within organizations?
20. What are the key characteristics of knowledge, and how do they impact the process of knowledge management within organizations?
21. What is meant by knowledge mapping and describe different types of knowledge mapping.
22. What are knowledge transfer sessions? Explain the importance of knowledge transfer in project management.

[2 x 5 = 10 weightages]